



Appendix L – RMLD

Notice of Action Required



Reading Municipal Light Department
 RELIABLE POWER FOR GENERATIONS

230 Ash Street, Reading, MA 01867
 781-944-1340
 www.rml.com

Date:	Time:	am	pm
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NOTICE OF ACTION REQUIRED BY PROPERTY OWNER

Service Address	<input type="checkbox"/> Lynnfield <input type="checkbox"/> North Reading <input type="checkbox"/> Reading <input type="checkbox"/> Wilmington
Customer Name	Email:

An RMLD Troublemans was dispatched to the above address on the date and time referenced.

Condition(s) Noted:

<input type="checkbox"/> service entry cable needs repair/replacement	<input type="checkbox"/> water heater issue
<input type="checkbox"/> meter box needs repair/replacement	<input type="checkbox"/> overgrown trees/bushes
<input type="checkbox"/> weather head needs repair/replacement	<input type="checkbox"/> other: _____
<input type="checkbox"/> meter/transformer/service handhold inaccessible	<input type="checkbox"/> picture attached
Comments:	

RMLD Action Taken:

<input type="checkbox"/> neutral repaired	<input type="checkbox"/> insulation/rubber sleeve installed/picked-up*
<input type="checkbox"/> replaced connectors	<input type="checkbox"/> hot leg repaired
<input type="checkbox"/> replaced service	<input type="checkbox"/> other: _____
<input type="checkbox"/> replaced service attachment hook/eyes	
Comments:	

Customer Action to Be Taken:

<input type="checkbox"/> Contact a qualified licensed electrician to make necessary repairs. The electrician must contact RMLD Customer Services at 781-944-1340 to obtain a Utility Authorization Number (UAN) prior to working on the issued noted.
<input type="checkbox"/> *Call RMLD to pick-up rubber. 30 day no charge; per diem thereafter. See schedule of charges in Service Resources Handbook posted at rml.com.
<input type="checkbox"/> Other:
Comments:

The property owner owns and is responsible for the service entrance cable and/or conduit, the weather head, the meter socket, electrical panel and associated grounding system. Maintaining this equipment in a safe condition is the property owner's responsibility.



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A copy of this notice is being sent to the Town Wire Inspector. If you have any questions, please contact RMLD at 781-944-1340, Extension 437.

RMLD Troubleman: _____

Email Copy: Town Wire Inspector
RMLD Control Room
RMLD E&O Administration