



Appendix B – RMLD

Utility Authorization Number (UAN) Form

Note: Currently, RMLD issues UANs over the phone by having the customers and/or contractors calling the RMLD Customer Service at (781) 944-1340. However, RMLD is working to have a UAN application on RMLD website to enhance the process and to make it efficient for the customers and/or contractors by filling out an application beforehand to save time.