

HEAT PUMP & WEATHERIZATION CASE STUDY

Ann from Reading



Ann has had experience with heat pumps for the last decade, starting with a first-generation model. After 11 years, it was time to upgrade to a more efficient system, and there was no better time than amid a large home renovation. To help cover some of the costs, Ann applied for RMLD's Heat Pump & Weatherization Rebate Program. RMLD's Integrated Resource Specialists assisted Ann every step of the way to answer technical questions she had. She spoke with Ajey whose assistance she described as **"excellent and quick."**

At first, Ann didn't know what heat pump to upgrade to, so she went online and did some research using consumer reports on different makes and models; she wanted to choose the system with the best reviews. After picking a system, Ann used resources found on RMLD's website to start the rebate process and faced no issues along the way. Her advice is to **"follow the steps, it's not hard!"**

Ann is very happy with the system she chose because of how quiet it runs and how easy it is to control the temperature, saving her energy and money. Ann's house is older, so she had issues before heating the second floor where her children sleep. Now that she has upgraded, heating her second floor is much easier and reliable in very cold temperatures. In terms of cooling, Ann has vents in her living room and basement which cool her entire home. Ann has been completely satisfied with her experience and would use the same strategy if she were to do it all over again. Ann also notes that **"the technology every year is getting better and better,"** so the quality of heat pumps and their performance will only improve.

When asked if she would recommend getting a heat pump to others, her response was, **"Why not! ... if you can afford it... you can save a lot of money because oil is expensive."** Ann recommended one to her neighbors who now also have a heat pump! As she goes on her walks in the town of Reading every morning, Ann is happy to see more and more homes making the switch.

For more information on RMLD's Heat Pump & Weatherization Rebate Program, scan the QR Code below.

BROUGHT TO YOU BY



RMLD INCENTIVE

\$4,000

\$1,000/TON SYSTEM

UPFRONT COST

SINGLE ROOM:

\$8K-12K

FLOOR OF A HOUSE:

\$12K-18K

WHOLE HOUSE:

\$22K-36K+

*THESE ESTIMATES ARE BASED
ON CUSTOMER EXPERIENCE AND
MAY VARY CASE TO CASE

ESTIMATED SAVINGS

PER YEAR

\$1,480

13,760 LBS

CO₂

EQUIVALENT TO
702 GALLONS OF
GAS BURNED BY
A CAR

PER LIFETIME

(18 YEARS)

\$25,524

248,000 LBS

CO₂

EQUIVALENT TO
12,653 GALLONS
OF GAS BURNED
BY A CAR

