

For information, contact:  
Joyce Mulvaney, Communications Manager  
781-942-6419; [jmulvaney@rml.com](mailto:jmulvaney@rml.com)  
[www.rml.com](http://www.rml.com)

FOR IMMEDIATE RELEASE  
June 11, 2021

# Press Release

## ***RMLD Lobby Reopening to Public on June 15, 2021***

**Reading, MA** – Following the Reading Board of Health’s vote to rescind all COVID-19-related emergency orders, the Reading Municipal Light Department (RMLD) will reopen its lobby to customers on Tuesday, June 15, 2021.

The RMLD, given its essential business in the provision of safe and reliable electricity, will continue to implement and recommend some practices aimed at keeping its employees and customers safe. All customers and visitors are recommended to wear masks and practice social distancing and proper hygiene while inside the building. Lobby restrooms will remain closed to the public.

RMLD’s business hours are Monday through Friday from 8:00 am – 4:30 pm. RMLD is available to respond to outages and emergencies 24/7/365.

Customers are encouraged to continue to utilize phone or electronic communications when possible. Remote bill payment options are as follows:

- Pay Online: [www.rml.com](http://www.rml.com)
- Pay by Phone: 1-844-368-3946
- Drop Box:
  - RMLD – 230 Ash Street, Reading
  - Reading Town Hall – 16 Lowell Street, Reading
  - New England Beverage – 158 Main Street, North Reading
  - Lucci’s Supermarket – 223 Lowell Street, Wilmington
- By Mail

RMLD maintained excellent customer service, reliability, and business continuity during the pandemic. Thanks to all of our customers for their flexibility as we managed adjustments to our operations to accommodate vital safety restrictions over the last year plus.

Please visit [www.rml.com](http://www.rml.com) for information on RMLD programs and services.

###

---

**About Reading Municipal Light Department:** Established in 1894, Reading Municipal Light Department (RMLD) is a municipal electric utility serving over 70,000 residents in the towns of Reading, North Reading, Wilmington, and Lynnfield Center. RMLD has over 29,000 meter connections within its service territory.