



## Rate Increase 5-7% Effective July 1

At its regular board meeting on May 26, the RMLD Board of Commissioners voted 4-0 to increase rates by approximately 5-7%. This increase was originally projected at 7-9% in the fall, but as spring rolled around, RMLD had more actual data available with respect to New England projected transmission and capacity costs, along with a completed review of RMLD expenses.

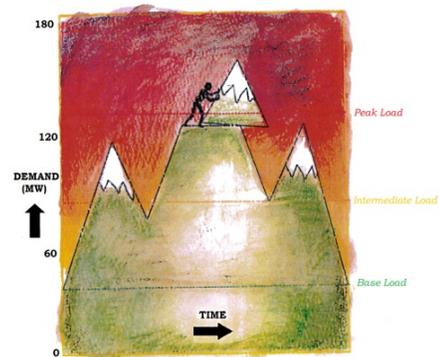
Customers using a monthly average of 500 kWh will see a \$4.81 (6.64%) monthly increase and customers using 750 kWh will see a \$7.03 (6.57%) increase. RMLD will continue to have one of the lowest electric rates in the state, along with proven reliability and safety records.

[Read more...](#)

### SHAVE THE PEAK!

The Independent Systems Operator of New England (ISO-NE) will call out a number of peak demand periods during the summer season from June 1 to August 1. When RMLD customers conserve, or "Shave the Peak," during those premium-priced hours, costs are reduced to all RMLD customers.

Shave the peak...



### Paperless Billing

Sign up for paperless billing from June 1 through September 1 to receive a one-time credit of \$5 on your electric bill and a chance to win an iPad Mini. Be Efficient. Get Greener. Go Paperless.

- Receive your monthly bill electronically
- De-clutter and no misplaced bills
- Save postage costs
- 24/7 access to manage your account
- Environmentally friendly - every 3,000 sheets of paper costs us a tree

Send your name and account number to [paperlessbilling@mld.com](mailto:paperlessbilling@mld.com).

**No more clutter! Sign up for paperless billing!**

Earn a \$5 credit on your bill and a chance to win an iPad Mini when you sign up between June 1st and September 1st!

# of Sign Ups

6,500  
6,400  
6,300  
6,200  
6,100  
6,000  
5,900  
5,800  
5,700  
5,600  
5,500

Official Rules: [Go Paperless Sweepstakes](#)

## Home Energy Audits

RMLD's Home Energy Audit program offers great insight into your home's energy consumption and an in-depth evaluation of your HVAC and hot water systems, insulation, lighting and other appliances. This program is available to residential customers at no cost and is a great tool to help control the energy costs associated with your home.

Understanding your home's energy consumption and making the necessary improvements may help you save up to 30% on your overall energy bills (electric, natural gas, oil and propane). Home Energy Audits are performed by an RMLD approved contractor. Please visit our website, [www.rml.com](http://www.rml.com), or call us at 781-944-1340 to schedule an appointment.

## RMLD's Summer Customer Service Hours

To best support our customers during the busy summer months, we will begin Monday, June 6, with RMLD's summer customer service hours as follows:

Monday - Thursday: 7:30am to 5:00pm  
Friday: 7:30am to 12:00pm

These hours will remain in effect until Friday, September 2, 2016. For more information, please visit our website at [www.rml.com](http://www.rml.com) or call 781-944-1340 to speak with a customer service specialist.



## LED's Save Energy Winners

Congratulations to Reading Memorial High School, Wilmington Middle School, Lynnfield's Summer Street School and North Reading's E. Ethel Little School who were the recipients of \$2,000 ENERGY STAR rebates presented by RMLD. These schools' families purchased the most ENERGY STAR lightbulbs and surge protectors from RMLD's online store in their respective towns.

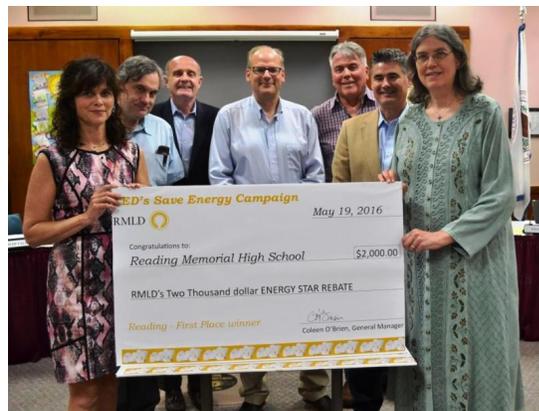
Twenty-four public schools participated in this campaign which encouraged families to help change the world, one energy savings step at a time, all while supporting their schools.

See photos of winners below.

### Reading Memorial High School, Reading

RMLD General Manager Coleen O'Brien (left) and the RMLD Board of Commissioners (l-r) Vice Chairman Phil Pacino, Chairman Tom O'Rourke, Commissioner Dave Talbot, Lynnfield Citizens' Advisory Board Commissioner Dave Nelson and Commissioner Dave Hennessy present a \$2,000 ENERGY

STAR rebate to Reading Memorial High School (RMHS) Biology Teacher and Environmental Club Advisor Martha Moore, RMHS came in first place competing against all the public schools in Reading in RMLD's LED's Save Energy Campaign. RMHS families purchased the most ENERGY STAR bulbs and surge protectors from RMLD's online store during the Campaign.





## Wilmington Middle School, Wilmington

RMLD General Manager Coleen O'Brien (left) and the RMLD Board of Commissioners (l-r) Vice Chairman Phil Pacino, Chairman Tom O'Rourke, Commissioner Dave Talbot, Lynnfield Citizens' Advisory Board Commissioner Dave Nelson and Commissioner Dave

Hennessy present a \$2,000 ENERGY STAR rebate to Wilmington Middle School (WMS) Assistant Principal Terence Sheehan. WMS came in first place competing against all the public schools in Wilmington in RMLD's LED's Save Energy Campaign. WMS families purchased the most ENERGY STAR bulbs and surge protectors from RMLD's online store during the Campaign.

## Summer Street School, Lynnfield

RMLD General Manager Coleen O'Brien (left) and the RMLD Board of Commissioners (l-r) Vice Chairman Phil Pacino, Chairman Tom O'Rourke, Commissioner Dave Talbot, Lynnfield Citizens' Advisory Board Commissioner Dave Nelson and Commissioner Dave Hennessy present a \$2,000 ENERGY STAR rebate to Lynnfield's Summer Street School Assistant to the Principal Lorie Kelly. Summer Street School came in first place competing against all the public schools in Lynnfield in RMLD's LED's Save Energy Campaign. Summer Street School families purchased the most ENERGY STAR bulbs and surge protectors from RMLD's online store during the Campaign.



## E. Ethel Little School, North Reading

Principal Christine Molle (left) of the E. Ethel Little School in North Reading receives a \$2,000 ENERGY STAR rebate presented by RMLD Public Relations Manager Priscilla Gottwald. The Little School came in first place competing against all the public schools in North Reading in RMLD's LED's Save Energy Campaign. The Little School families purchased the most ENERGY STAR bulbs and surge protectors from RMLD's online store during the Campaign.



## Community News:

**Sunday, July 17**, Lynnfield High School to ocean front State Fort Park in Gloucester, 12th Annual Reid's Ride, 28-mile bike-a-thon continues to 'alter the course' for Adolescent and Young Adult (AYA) cancers. Join us, and be the force that defeats AYA cancers! Register today at [www.reidsride.org](http://www.reidsride.org).

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## RMLD Directory:

**Customer Service and Billing:** 781-944-1340 or 781-942-6598  
**Emergency:** 781-942-1340 or 781-942-6598

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## Holiday Closings:

Monday, July 4, Independence Day.

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## Payment Locations:

### RMLD office

230 Ash Street, Reading  
Monday-Thursday, 7:30am-5:00pm  
Friday, 7:30am-12:00pm  
Dropbox is in the parking lot

### Town of Reading drop box

Town Hall parking lot  
16 Lowell Street, Reading

### Lucci's

223 Lowell Street, Wilmington  
Drop box inside door - daily pick up

### New England Beverage

158 Main Street, North Reading  
Outside drop box only

### Reading Co-operative Bank

at these locations:

Reading: 180 Haven Street

North Reading: 170 Park Street

Wilmington: 230 Lowell street and 352 Middlesex Avenue

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## Events:

RMLD is planning to hold an educational and informational forum for our customers to discuss the benefits of the proposed Distributed Generation equipment to be installed at the North Reading Substation. Please check our website, [www.rmlid.com](http://www.rmlid.com), for more information as it becomes available.

