



Appendix L – RMLD

CUSTOMER ACTION NOTICES

CONDITIONS NOTED

- ☐ HOME SERVICE POINT OF ATTACHMENT ISSUE
- ☐ SERVICE ENTRANCE CABLE ISSUE
- ☐ WEATHER HEAD ISSUE
- ☐ METER SOCKET ISSUE
- ☐ METER SOCKET CONNECTIONS ISSUE
- ☐ OVERGROWN TREE/VEGETATION
- ☐ INACCESSIBLE TRANSFORMER
- ☐ INACCESSIBLE METER
- ☐ INACCESSIBLE HANDHOLE
- ☐ WATER HEATER ISSUE

RM/D ACTION(S)

- ☐ NEUTRAL REPAIRED
- ☐ HOT LEG REPAIRED
- ☐ REPLACED CONNECTORS
- ☐ REPLACED SERVICE
- ☐ EMERGENCY REPLACEMENT OF HOOK
- ☐ INSTALLED INSULATING HARD-GUARD
- ☐ INSTALLED INSULATING RUBBER BLANKET
- ☐ EMERGENCY PRIVATE PROPERTY TREE/VEGETATION TRIM TO REMOVE HAZARD
- ☐ WATER HEATER SEQUENTRIC REPAIR/REMOVE
- ☐ BYPASSED WATER HEATER SEQUENTRIC SYSTEM
- ☐ CONTACTED SEQUENTRIC QUALIFIED ELECTRICIAN

COMMENTS

CUSTOMER ACTION(S) REQUIRED

- ☐ Contact a qualified licensed electrician to make necessary repairs. The electrician must contact RM/D Customer Services at 781-942-6598 to obtain a Utility Authorization Number (UAN) prior to working on the issue noted.
- ☐ Call RM/D to pick-up/insulating hard-guard and/or rubber blanket 60 day no charge; per diem thereafter. See schedule of charges in Service Requirements Handbook posted at rmd.com.
- ☐ Contact a qualified tree company to trim private property tree/vegetation impacting electric service.
- ☐ Repair home service point of attachment.
- ☐ Contact RM/D at 781-942-6598 regarding Sequentric water heater issue.
- ☐ No action required.
- ☐ Other

Update