



## Appendix G – RMLD

# **Energy Efficiency, Conservation, and Electrification Programs**

# Energy Efficiency, Conservation, and Electrification Program Requirements

## Overview:

The RMLD offers energy efficiency, conservation, and electrification programs which provide incentives and rebates for all Customer classes. The Programs are intended to increase awareness and accelerate adoption of practices, products, and technologies that provide a multitude of benefits, including:

- Helping customers use energy more efficiently in their home or business
- Reducing RMLD's electricity usage during expensive peak demand times
- Helping the environment by reducing carbon emissions
- Increasing electrification within RMLD's service territory

## General Requirements:

**ELIGIBILITY:** Programs are available to the customer of record on an existing RMLD account that is currently receiving service OR the owner of a property in RMLD's service territory that meets all other eligibility requirements and can furnish documentation that they paid for the qualifying product/installation and confirm ownership of the property.

**CUSTOMER STANDING:** Customer account must be in good standing with NO past due balance at time of application AND when rebate is issued. Customers with a past due balance must pay FULL amount owed BEFORE submitting any rebate application.

**ELIGIBLE PRODUCTS/EQUIPMENT:** All products/equipment must be installed in facilities within the RMLD's service territory. All products/equipment must be new, in working condition, and must be purchased from a commercial retailer or the installing contractor. Used, rebuilt, or refurbished products/equipment are not eligible. Proposed products/equipment must meet the guidelines stated in the Program Requirements to be eligible for incentives. However, other measures not listed may be eligible for customer incentives. Tear down/renovations may also qualify for certain rebate programs. Please contact the RMLD Integrated Resources Department for details.

**APPLICATION FORM:** The appropriate application form must be filled out completely, truthfully, and accurately to begin the rebate process. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting a rebate application, the customer agrees to these Program Requirements, including the limitations on RMLD's liability and damages.

**REQUIREMENTS OF GOVERNING BODIES:** The Customer is responsible for ensuring that any installations performed are accordance with all applicable municipal, state, and federal codes, ordinances, standards, and regulations, as well as homeowners' associations where applicable. Customers are solely responsible for proper permitting (if applicable) for work, as well as proper disposal of equipment. Disposal of all discarded equipment/products should be completed in accordance with local, state, and federal guidelines.

**INSTALLATION VERIFICATION:** Pictures of installed equipment are required as part of the application submission for certain programs. Prior to honoring any rebate, the RMLD reserves the right to conduct an on-site verification that the qualifying equipment has been installed according to program guidelines.

**ENDORSEMENT:** RMLD does not endorse any particular manufacturer, contractor, product, system design, or technology in promoting these Programs.

**WARRANTIES:** The RMLD does not warrant the performance of purchased, installed, or serviced equipment, expressly or implicitly. The RMLD makes no warranties or representations of any kind, whether statutory, expressed, or implied,

including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor.

**LIABILITY & RELEASE:** RMLD provides support services and/or assistance on an “as is” basis. It is the customer’s responsibility to ensure that any equipment or appliances are properly designed, installed, and comply with applicable codes and requirements. RMLD shall not be liable for any injuries or damages arising from the improper selection, design or installation of any equipment or appliances or the suitability of such equipment or appliances for the customer’s premises or intended use, regardless of whether such equipment or appliances have been approved or inspected by RMLD or its representative(s). To the extent such liability cannot be disclaimed, RMLD’s liability shall be limited to injuries or damages arising from its sole gross negligence and to the amount of the rebate paid to the customer. As part of the consideration for participating in these Programs, the participant hereby releases and shall indemnify, hold harmless and defend the RMLD from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys’ fees) of any nature whatsoever arising directly or indirectly out of or in connection with the design and/or installation of qualifying equipment at the premises or any material and labor required for such installation.

**TAXES/TAX LIABILITY:** Taxes are not eligible for rebate by the RMLD and will not be included in rebate calculations. RMLD will not be responsible for any tax liability that may be incurred by the customer, property owner, or contractor as a result of the payment of rebates.

**OBLIGATIONS:** The RMLD is under no obligation to pay or satisfy any outstanding payment for material and/or services associated with and/or provided to customers by third party entities such as (but not limited to); contractors, vendors, electricians and any other identified or unidentified suppliers.

**CHANGES TO PROGRAMS:** Program expenditures, requirements and eligibility, and these Requirements, may be changed by the RMLD at any time without notice. The RMLD reserves the right, for any reason, to withhold approval of projects, and to cancel or alter the Programs, at any time without notice.

**PAYMENT TIMELINE:** The time it takes to process an application and issue a qualified rebate ranges from 60-180 days.

### **Programs and Program Requirements:**

The RMLD offers a variety of programs which are updated frequently – visit [www.rmlld.com](http://www.rmlld.com) for the most up-to-date program offerings. The following items are defined in the individual program requirements:

- Eligibility by Customer Class
- Description
- Incentive Amount
- Maximum Incentive
- Rebate Limitations
- Eligible Products/Equipment
- Other Requirements
- Process Steps
- How to Apply & Application Deadline
- Required Supporting Documentation
- Payment Method (how rebate will be issued)
- Noteworthy changes from previous version of program
- Effective Date