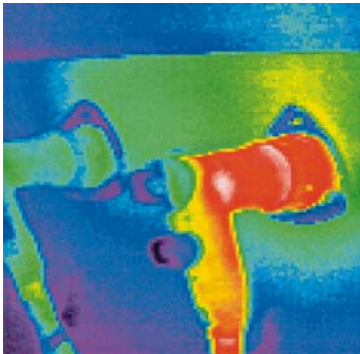




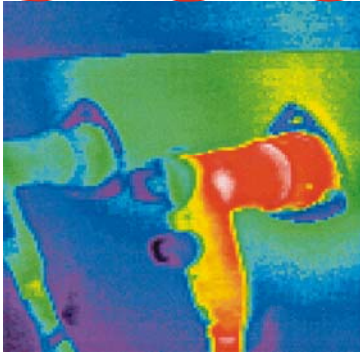
RMLD

Reading Municipal Light Department

Commercial Infrared Scan



**HOT
SPOTS**



**HOT
SPOTS**

The Reading Municipal Light Department is now offering an infrared scanning program to its commercial, industrial and municipal customers.

The infrared scanning program offers a visual heat sensor inspection of the customer's electrical connections from the transformer to the main electrical panel. The infrared scan may identify connection weaknesses before they become a problem for the customer. If a hot spot is found, the RMLD will present the customer with infrared pictures of the customer's equipment that needs attention.

This is a customer added service free of charge. It is on a first-come-first-serve basis, and is subject to the RMLD technician's availability. Customers will be required to sign a liability waiver prior to the commencement of work.

Contact your Key Account Manager for information and eligibility requirements for this program.

Large Commercial/Industrial customers contact:
Michele Benson at 781-942-6458
E-mail mbenson@rml.com

Commercial and Small Businesses contact:
Joe Bilicki at 781-942-6426
E-mail jbilicki@rml.com

Information on this program is also available on the RMLD's web site at www.rml.com



Commercial Infrared Scan Agreement/Disclaimer

Customer Information		Please Print Clearly	
Company Name (as it appears on your bill)		Account Number	
Facility Address		Town	State
Contact Person		Title	
Contact Person's Telephone Number	Contact Person's Fax Number	Contact Person's E-mail address	
Building Age	Total Building (sq. ft.)	Facility Type (e.g. Office, Warehouse, School, Grocery, etc.)	

AGREEMENT

I understand that the RMLD performs the infrared scan free of charge as a customer valued service. The RMLD's Technician will scan the electrical connections at the facility transformer to the customer's main panel. The Infrared Scanning Program is a first-come-first-serve and subject to the Technician's availability. Customer should be aware that the Technicians performing the service have other job assignments and may be called away during system emergencies. Areas to be surveyed must be clear of obstructions. The Technicians will not move equipment or material to obtain a clear view or access to the subject equipment.

It may be necessary to open panels on metal enclosed main service entrances to identify specific components generating heat. The customer should have a qualified facilities person or an electrician available to preform this task. The heat the camera sees is created by current flowing through a resistance. The subject equipment must be energized and carrying at least normal load to register on the camera.

If during the survey the Technicians discover an extreme hot spot they may advise an immediate reduction in load or de-energizing the subject components. If an extreme hot spot is located at the transformer and poses an immediate safety risk or equipment damage, an RMLD crew will be dispatched to take the transformer out of service. Our crews would make field repairs or replace RMLD units and may be able to make minor repairs to customer owned units. Engineering staff will be available to consult with the customer on alternatives to continue service.

I understand that Infrared Scanning Program may be modified or terminated without prior notice. When applicable, both facility owner and occupant must sign this agreement.

DISCLAIMER

I/We hereby agree to indemnify, defend, and hold harmless the Town of Reading and the RMLD against all claims, damages, suits, penalties, fines, and liabilities for injury or deaths to persons, loss or damage to property arising out of or related to and failure by the RMLD by or through infrared scan to detect electrical equipment failure on equipment owned by customer or RMLD. I also acknowledge the RMLD's *General Terms & Conditions, Section 21* filed with the DTE.

I understand that the RMLD makes no guarantees, expressed or implied, as to its findings or lack of finding defective customer or RMLD equipment by use of infrared scan.

As a RMLD customer, I am solely responsible for the maintenance and up-keep of the above facilities electrical equipment. I have read and understand the program's terms and conditions set forth in this application, and I agree to abide by those requirements, releasing the RMLD of any liability in their performance of an infrared scan at the above facility.



Customer Signature _____	Date _____
Facility Owner's Signature _____	Date _____

Key Account Manager
RMLD
P.O. Box 150
Reading, MA 01867
781-944-1340

Please make a copy of this document for your records.