

Transcript 9-1-11



**Letters
to the
Editor**

Dear Editor:

I would like to offer words of praise to the Reading Municipal Light Department (RMLD) for their performance during Tropical Storm Irene. While millions are being told by their electricity suppliers that it could be up to a week before they get their power restored, we got electricity back on at upper Elm Street in approximately 14 hours.

Power went out late morning on Sunday when a large branch fell against a telephone pole, bringing down wires and cutting power. The live wires were removed immediately, and we went on a waiting list for power restoration. If you called the company's phone number, a recorded message told you where the crews were currently, and where they were headed next. That message was updated periodically, keeping us informed.

Around 12:30 a.m. on Monday, I awakened to the reassuring sound of chain saws up the street. An hour later, I woke again, with lights on all over the house! All I lost from my refridge was a small amount of milk!

My heart goes out to all those who are in a serious situation. But I thank the RMLD for their diligence, hard work, and sensitivity to their anxious customers. A "High Five"!

(Signed),
Katharine Barr